

## **Komatsu Forklift**

Komatsu Forklift U.S.A. Inc. has a very good reputation for building dependable and rugged lift trucks. Komatsu is acknowledged around the world as a corporation with a rich heritage while retaining an outstanding standard of refinement and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their promise of helping to build a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd started out in Japan as a manufacturer of mining and construction equipment. Very quickly the company grew into an industry leader and was accountable for building Japan's first modern bull dozer and farm tractor.

Over the past couple decades, Komatsu has evolved to become a international giant due to their strength and competence within the diverse fields of logistics, excavating, construction and mining. Using modern concepts and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Utilizing their first-class production capabilities and current design approaches, Komatsu has become recognized to fabricate the kind of rugged and dependable lift truck that consumers across the globe have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was created to meet the growing demand for its goods in the North American marketplace. To better costs and efficiencies, a state-of-the-art facility was developed in Covington, Georgia in 1990, to unite all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their consumers globally while remaining a principal producer and supplier of modern lift trucks and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American clients.

After a lot of years of establishing and maintaining quality customer service relationships with clients, Komatsu Forklift understands that satisfying the requirements of the customer is paramount. Komatsu starts all new initiatives and product developments with the customer's input. By welcoming participation and criticism, they are able to establish client needs and expectations then develop innovative concepts and then manufacture to exceed Komatsu Engineering Principles. Assuring consumers that quality is premeditated from the beginning and maintained throughout the manufacturing, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized professionals in crafting forklifts, construction equipment and heavy duty equipment. Their design skill and expertise assures that every new piece of equipment will hold up in the toughest environments and have the ability to withstand the roughest applications. Adherence to stringent engineering principles allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous internal quality standards all contribute to top-quality forklift products. Komatsu Engineering Standards transform the current and progressive technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized manufacturing facility in Covington, Georgia is a full service facility. This contemporary plant starts the production process with raw steel which is then welded, designed and primed. When assembled and painted the lift trucks are ready to leave the facility and enter the marketplace. Maintaining quality control throughout the length of the manufacturing process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as worthy as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed seller networks who strive to exceed expectations. Specialized in all aspects from sales, service or operating training, or aftermarket support, their diverse network of knowledgeable and capable experts are available. Komatsu Forklift Supplier locations across the country have a Komatsu OEM components on-hand to provide the necessary service needed to keep customers' operations running smoothly. Computerized, real-time access with next day transport from their highly automated supply center is an alternative option. The on-line K-Link system assists sellers with on-line components management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. A lot of world-class businesses rely on Komatsu lift trucks in their daily operations. Nationwide account customers profit from an original partnership with Komatsu that permits them to tailor cost-efficient services so as to enhance the customer's productivity and profits. Komatsu countrywide account customers have access to on-line components and operations support system and a wide-ranging fleet administration program, providing the ability for Komatsu to be their total solution for any forklift worries.

The efficient and dependable staff members at Komatsu Forklift U.S.A., are dedicated to offering excellent customer support even if it arrives in the form of training, product sales, aftermarket support, and longterm maintenance. They want to confirm that the consumer support provided will help their clients satisfy or exceed their business objectives while establishing strong working partnerships in the process. Komatsu strives to understand each of their customers' unique methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu encourages you to get in contact with one of their many community Komatsu forklift dealers to discover more about the several products and services available. Customer satisfaction and support are two of the businesses top priorities and it is easy to see why thousands of consumers world-wide rely on the Komatsu family of products everyday.